

PHONE HACKS THAT COULD SAVE YOUR LIFE



GUIDE FOR ANDROID

WWW.NFUONLINE.COM/HSW



EMERGENCY SOS

Time to set up: 5 minutes
(steps based on Samsung)

1. Go to **Settings > Advanced features > Send SOS messages**.
2. Turn the slide **ON**.
3. Select who you want to send SOS messages to (up to 4).
4. Tap the sliders if you want to automatically send photos using front and rear camera and/or an audio recording.
5. **Tap the side button 3 times to alert your emergency contacts.**

Click links below for help to set up other phone brands if reading online: [LG](#) | [Nexus](#)

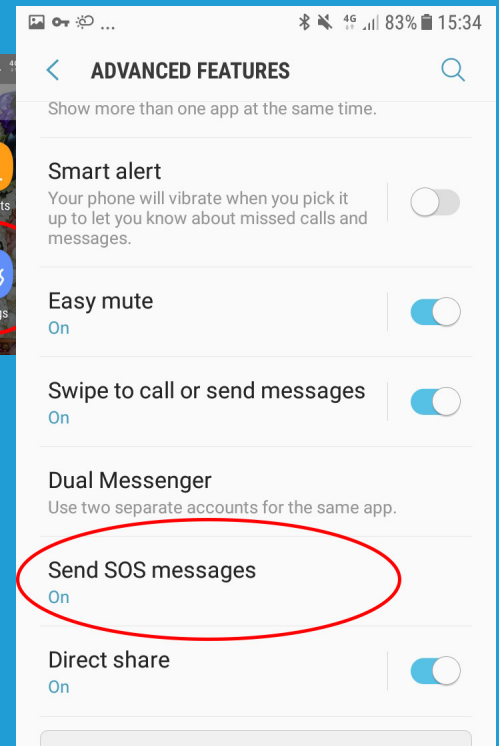
Add 'In Case of Emergency' (ICE contacts) who can be called without unlocking your phone.

1. Go to **Contacts > More options > Groups > ICE contacts** and tap **EDIT**.
2. Add the name of the contact and tap **SAVE**.

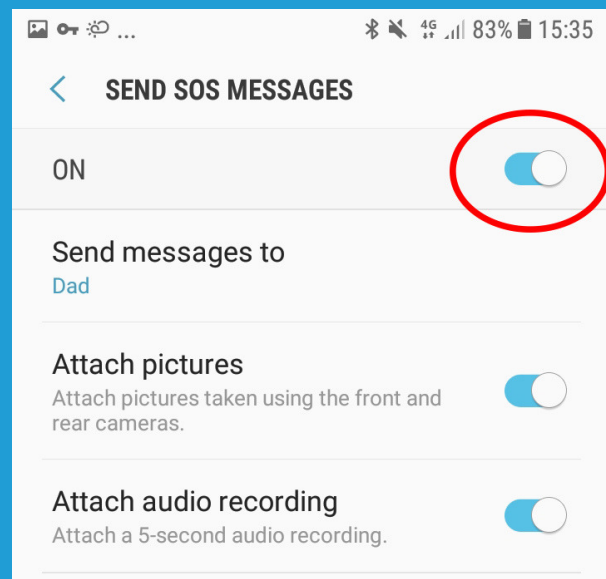
Add medical information which can be viewed by a third party without unlocking your phone.

1. Go to **Contacts > Set My Profile >** scroll down/view more, then tap **Emergency medical information**.
2. Complete the form and tap **DONE**.

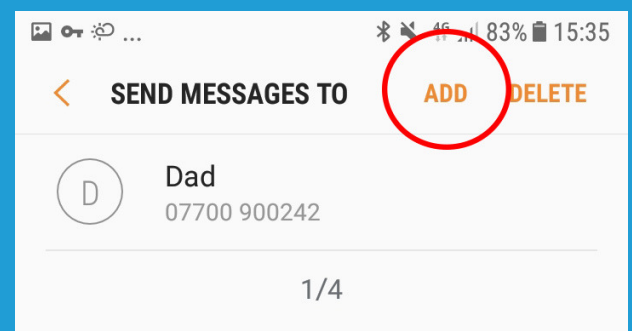
STEP 1.



STEP 2.



STEP 3.



CALL 999 USING YOUR VOICE

Time to set up: 5 minutes

1. Go to **Settings > Google > Search, Assistant & Voice > Voice > Voice Match** - then tap the slider across to turn on 'Access with Voice Match'.

2. Tap **Retrain Voice Model** to pair your voice to your phone.

You can now summon 'Google by saying "OK Google".

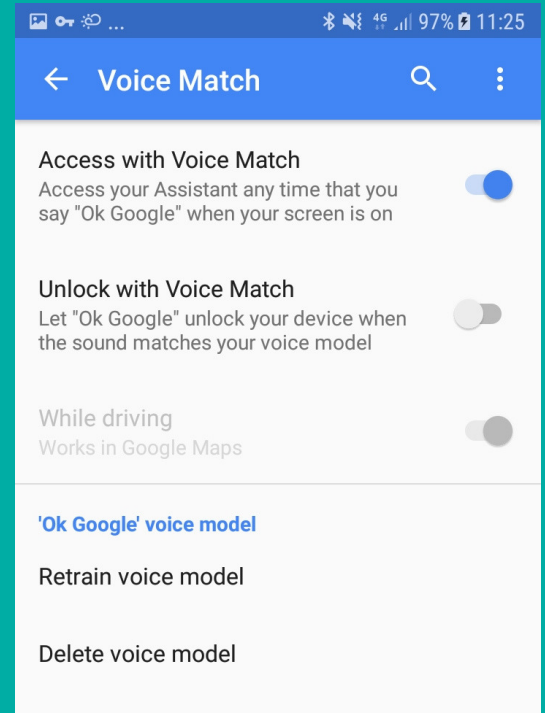
Only in an emergency, follow this by asking Google to "dial 999".

***Don't be tempted to try this out as you may unintentionally call the emergency services.**

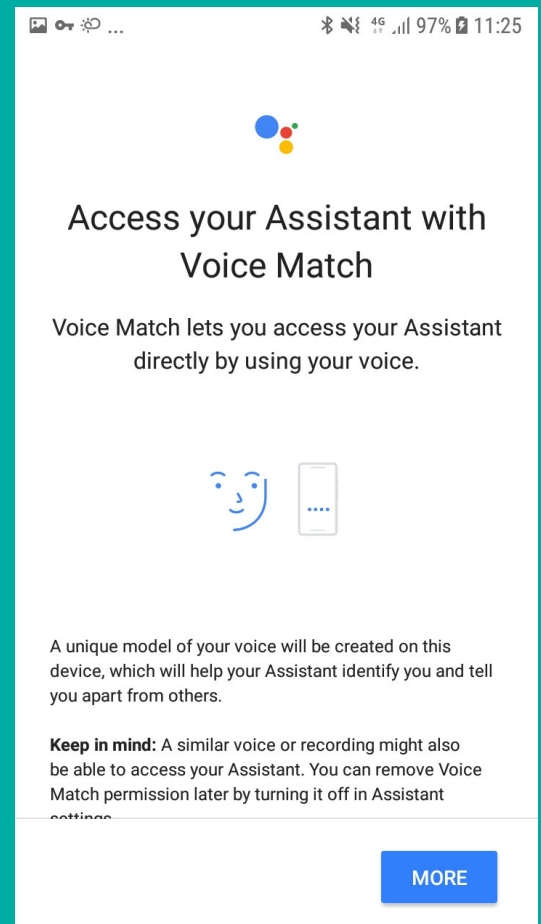
Not all phones support voice calling emergency services. You may need to ask to call a contact instead.

Click links below for help to set up for other phone brands if reading online: [LG](#) | [Nokia](#) | [Huawei](#) | [HTC](#)

STEP 1.



STEP 2.



TEXT 999 IN AN EMERGENCY

Time to set up: 3 minutes

1. Text the word **'register'** to 999.
2. You will receive an automated text from '999'. Read and reply with the word **'yes'** to complete registration.

You will receive another automated text to confirm your phone is now registered.

TEXTING 999 IN AN EMERGENCY:

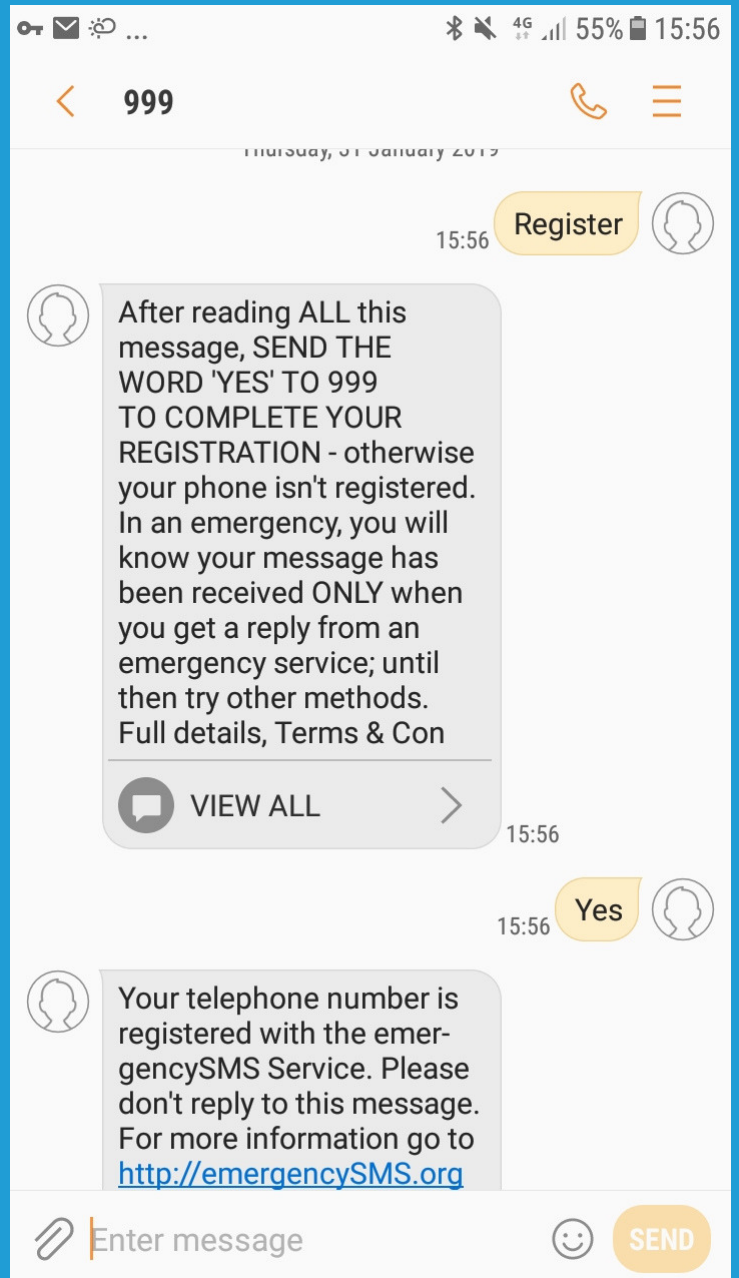
1. Send a text to 999 briefly stating: which emergency service you need, what the emergency is and where the emergency is – be as precise as possible.

E.g. Ambulance. Man with leg trapped in machinery. Shed on right, Meadow Farm, Brook Lane, Kenilworth, CV8 2TZ.

2. The emergency service will then either reply asking for more information or tell you that help is on the way. It will normally take about two minutes to get a reply. If you don't get a reply within three minutes, try again or find other ways of getting help.

HOW TO REGISTER

STEP 1. & 2.



SHARE YOUR LOCATION WITH FRIENDS AND FAMILY

Time to set up: 5-10 minutes

If you want to share your location with people that use iPhone you need to use apps that work across both Android and iOS operating systems – such as WhatsApp.

Be clear that employees are not obliged to share their location and it is recommended that users **disable their location** at the end of the working day to protect privacy.

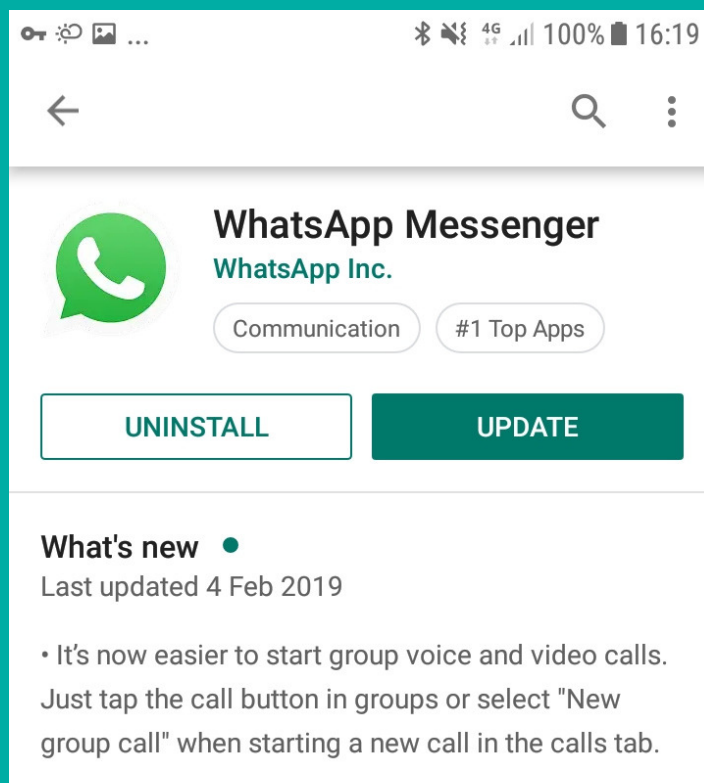
WHATSAPP

1. **Download** the WhatsApp app from the Play Store (it's free) and follow the instructions on screen to set it up.

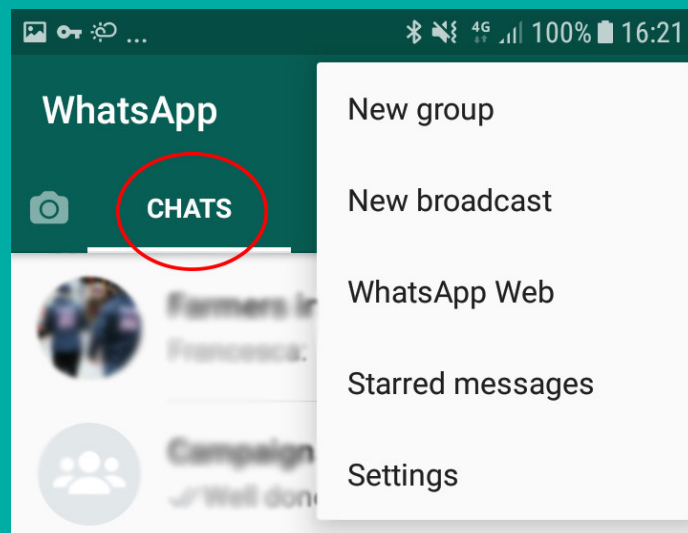
2. **Open** the app and select the **chats** tab from the top of the screen.

If you want to share your location with a group of people, follow the steps below to set up a group. If you want to share your location with one person, create a chat with that person and skip to step 6.

STEP 1.



STEP 2. & 3.



3. Tap on the menu icon (3 dots) top right hand side of screen and select **New group**. Search for and select contacts to add to the group, then tap **Next**.

4. Type in a group subject (e.g. Meadow Farm, or Smith family chat) which is the name of the group everyone will be able to see.

5. Tap **Create** when you're finished. Members of the group will be notified they've been added to the group.

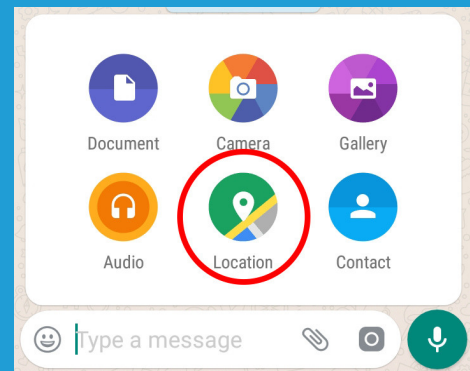
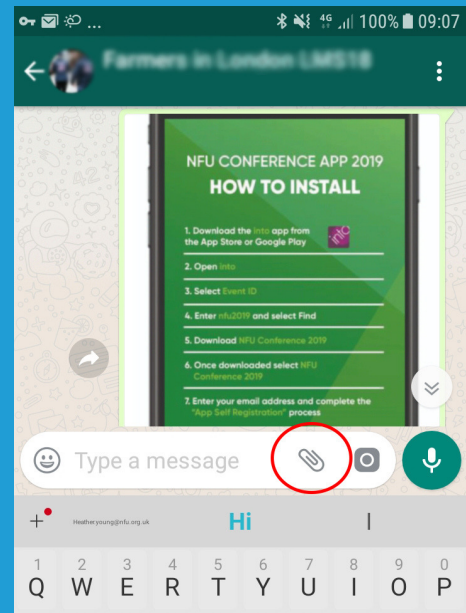
6. To share your location, tap on the **paperclip** icon at the bottom of the screen. This will bring up six options – select **Location**.

7. Tap the top option: **Share your live location**. You can now select how long you want to share your live location for (15 mins, 1 hour, or 8 hours).

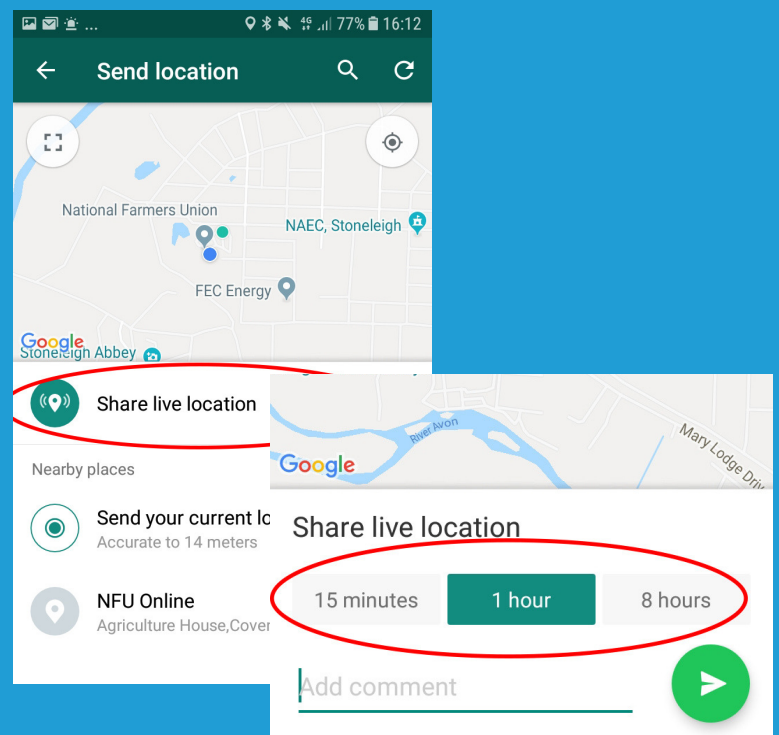
Return to the chat to stop sharing your live location at any time. Once the specified time period has ended your location will no longer be shared.

Don't rely on location sharing to pinpoint to a precise location. It will provide a general idea of location, useful is working across a large area.

STEP 6.



STEP 7.



TECH TERMS

ANDROID: A type of operating system for phone brands including Samsung, LG, Nokia, HTC, Sony, Huawei.

APP: a software program you can download onto your mobile phone or tablet, normally to perform a specific task. E.g. Google maps app allows you to browse maps, get directions, check traffic. Some apps are free and some you have to pay for.

iOS: A type of operating system used by Apple for devices including iPhone and iPad.

NETWORK PROVIDER: The company who provide your mobile coverage (normally who you pay your bill to) E.g. Three, EE, Vodafone, O2.

OPERATING SYSTEM: The main software which runs your computer/tablet/mobile phone allowing you to access and use apps.

WHATSAPP: A popular free messaging app that uses the internet to send messages, images, audio and video. Also has a location sharing feature.

Although every effort has been made to ensure accuracy, neither the NFU nor the author can accept liability for errors and/or omissions.